

EYNHAM MEDICAL GROUP

Eynsham Medical Centre, Conduit Lane, Eynsham,
Witney, Oxon, OX29 4QB
Long Hanborough Surgery, Willis Court,
Long Hanborough, Witney, Oxon, OX29 8FQ
www.eynshammedicalgroup.org.uk

OPENING TIMES

Mon: 0830 – 1830 hrs
Tue: 0830 – 1830 hrs
Wed: 0830 – 1830 hrs
Thu: 0830 – 1830 hrs
Fri: 0830 – 1830 hrs
Sat: Closed
Sun: Closed

TELEPHONE NUMBERS

Appointments & Visits

Eynsham 01865 881206
Long Hanborough 01993 881330
Dispensary queries (14:00-16:00)
Eynsham 01865 881206
Long Hanborough 01993 881330

Prescriptions

Eynsham 01865 882879
Long Hanborough 01993 882784
24-hour answer machine.

Business & Enquiries

Eynsham 01865 881206
Long Hanborough 01993 881330

District Nurses – Witney Hub

Weekdays 8am-6.30pm 01865 902800
Out of hours 111

PRACTICE STAFF

Practice Management

Mrs Tracy Girvan (Practice Manager)
Mrs Sara Barrett (Dispensary Team Leader)
Mrs Leanda Rankin (Nurse Manager)
Mrs Chloe Appleton (Reception Manager)

Nurses

Mrs Janice Williams
Mrs Anne Secker
Mrs Jinder Sidhu
Mrs Kerry Smith
Mrs Krystie Batchelor

Health Care Assistants

Mrs Jane Berry
Mrs Sue Jux
Mrs Jacqui Chok
Mrs Joanne Johnson
Mrs Sandra Syphas

For a full list of our practice staff please go to our
website www.eynshammedicalgroup.org.uk

Appointment Times

Doctors

Mon – Fri 08:30 – 12:10 and 14:50 – 18:10

Nurses

Mon – Fri 08:30 – 11:30 and 13:00 – 17:00

Revised 28/04/22

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PRACTICE LEAFLET

PARTNERS

Dr Neil D Rust
Dr Ian H Binnian
Dr Philippa C Jackson
Dr Jessica R Harris
Dr Lorenz Kemper
Dr Amar Latif
Dr Alexa Zhao
Dr Emma Ladds

SALARIED GP

Dr Laura Armitage
Dr Melissa Holden
Dr Ram Kumar
Dr Nevila Ledwidge
Dr Kate Canton
Dr Alice Neffendorf

Your named GP is

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APPOINTMENTS

We recommend contacting us by E-consult, via our website. If this is not available to you, please contact our Patient Care Advisor Team (PCA) on 01865 881206 or 01993 881330. They will be able to advise you on the most appropriate action for your issue. We encourage you to contact us on the day your usual GP is in surgery. Please check our website for details for the days your GP is in surgery.

There will be times, however, when they aren't available and when this happens, we will offer you an appointment with another clinician.

We have a large clinical team including Paramedic Practitioner, Advanced Nurse Practitioner and Clinical Pharmacists working alongside our GP and Nursing team.

HOW TO REGISTER AS A PATIENT

If you are new to the area and would like to register with one of our GP's, please check you are within our practice boundary and complete the online registration form via our website. If this is not available to you, please contact a PCA for a new patient questionnaire. You will be required to return this completed form with one item of photographic ID and one proof of address before the registration can be completed.

When you register with us you will be allocated a named GP. For continuity of care, we encourage you to see your named GP each time you come to the surgery. If you are not happy with your allocated GP you may request a change and we will endeavour to accommodate your request.

HOME VISITS

Home visits should only be requested for those who are unable to come to the Surgery because of serious illness and infirmity. They should be requested before 10am. Whenever possible we prefer to contact you from the Surgery.

PRESCRIPTIONS

Requests for repeat prescriptions will be dealt with within 7 calendar days. These can be ordered by dropping in your repeat request form or telephoning Eynsham 01865 881206 Long Hanborough 01993 881330 and choosing option 2 Monday – Friday, or telephoning Eynsham 01865 882879 or Long Hanborough 01993 882784. These lines are open 24 hrs. You can also order via patient access or the NHS app.

CHAPERONES

Our patient care advisors are trained in chaperoning. Please ask if you would like a chaperone.

OUT OF HOURS

If you have an urgent problem when the surgery is closed. Please ring 111 your call will be answered by the out of hours service who cover when the surgery is closed. Please note that when contacting them, your telephone conversation will be recorded.

ACCESS

Our surgeries are wheelchair accessible; the parking areas have designated bays for people with disabilities; the entrances are on level ground and have automatic doors.

TEACHING AND TRAINING

We are a well-established teaching practice offering teaching to doctors, medical students, nurses, and other health professionals. You will always be asked if you are happy for a student to observe a consultation or consult with you. Your care will not be affected if you decline.

DATA PROTECTION

All information held about patients is confidential. Your data is protected by Data Protection Act 2018 and UK General Data Protection Regulation 2021.

Oxfordshire Clinical Commissioning Group

To obtain details of all primary medical services available within the Oxfordshire CCG please ring 01865 336800 or visit their website <http://www.oxfordshireccg.nhs.uk>

Patient Services

Freephone 0800 052 6088
<https://www.oxfordshireccg.nhs.uk/about-us/patient-services.htm>

NHS App

Owned and run by the NHS, the NHS App is a simple and secure way to access a range of NHS services on your smartphone, tablet, PC or Laptop including ordering prescriptions and making appointments. <https://www.nhs.uk/nhs-app/>